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x

Latimer, Becky

From: Latimer, Becky
Sent: Friday, January 24, 2020 9:05 AM
To: _____
Subject: 2019-290-S

Dear Michael Talley,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer

Complete Form, Print, Sign and Mail to:
 Public Service Commission of South Carolina
 101 Executive Center Dr., Suite 100
 Columbia, SC 29210



Phone: 803-896-510
 Fax: 803-896-519
 www.psc.sc.gov
 Text PSCAGENDAS to 3949
 To receive an alert when Meeting Agendas are released

Individual Complaint Form

Date*: 01/23/2020

Complainant or Legal Representative Information: * Required Fields	
Name *	<u>Michael W. Talley</u>
Firm (if applicable)	
Mailing Address *	
City, State Zip *	<u>Lexington SC</u>
Phone *	
E-mail	
Name of Utility Involved in Complaint: * <u>Blue Granite Water Company</u>	

Type of Complaint (check appropriate box below.) *

<input type="checkbox"/> Billing Error/Adjustments	<input type="checkbox"/> Deposits and Credit Establishment	<input type="checkbox"/> Wrong Rate	<input type="checkbox"/> Refusal to Connect Service
<input type="checkbox"/> Disconnection of Service	<input type="checkbox"/> Payment Arrangements	<input type="checkbox"/> Water Quality	<input type="checkbox"/> Line Extension Issue
<input type="checkbox"/> Service Issue	<input type="checkbox"/> Meter Issue		

☒ Other (be specific) Exorbitant rate increases in both water and sewer service.

Have you contacted the Office of Regulatory Staff (ORS)? * ☐ Yes ☒ No Name of ORS Contact: _____

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

The 35-55% increase in water rates and 55% increase in sewer rates are due to years of gross neglect and mismanagement. The utility company has been enabled by the Public Service Commission and our politicians to operate unsupervised with little or no regard to the welfare of the company's customers. This seems to mirror the same approach that has occurred with SCE&G.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

Relief Requested: To perform a complete audit of the utility and the maintenance of the the utility to fully understand and justify an increase of of this magnitude.

****I GIVE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA PERMISSION TO PUBLISH THIS COMPLAINT AND ITS CONTENTS ON THE COMMISSION'S WEBSITE (dms.psc.sc.gov), AND I UNDERSTAND SUCH INFORMATION MAY BE SUBJECT TO PUBLIC SCRUTINY OR FURTHER RELEASE.** ☐ ☐

STATE OF SOUTH CAROLINA)	VERIFICATION	Complainant's Signature* (MUST BE SIGNED, DO NOT PRINT)
COUNTY OF <u>Lexington</u>)		

I, Michael W. Talley verify that I have read my complaint filed on 1/23/20
 Complainant's Name * Date *

and know the contents thereof, and that said contents are true.

Michael W. Talley
 Complainant's Signature * (MUST BE SIGNED, DO NOT PRINT)

Internal Use Only	
Processed By	Date
H.E.	

✓/r/ ✕
Latimer, Becky

From: Latimer, Becky
Sent: Monday, January 27, 2020 2:03 PM
To:
Subject: 2019-290-WS

Dear David and Teresa Brock

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Sign up for Agenda Text Alerts: Text PSCAGENDAS to 39492



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Save as PDF file and Email form

to: contact@psc.sc.gov

* Required Fields

Date: *

Letter of Protest
in Docket **2019 290 WS**

Print

Protestant Information:

Name *

DAVID & TERESA BROCK

Mailing Address *

City, State Zip *

IRMO

SC

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

**SEWER CUSTOMER OF BLUE GRANITE
WATER COMPANY**

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

**Our Sewer bill from Blue Granite is
extremely high, and it keeps increasing.**

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *